



**COUNTY OF LOS ANGELES - DEPARTMENT OF MENTAL HEALTH
CHIEF INFORMATION OFFICE BUREAU
Revenue Systems Division**

WHO TO CALL/CONTACT

CIOB HELP DESK HOURS - (M-F 7:30 a.m. to 5:00 p.m.)

REGISTRATION FORMS INTEGRATED SYSTEM SECURE ID CARDS AND MEDS ACCESS	CIOB – IS WEBSITE	http://dmh.lacounty.info/hipaa/index.html
PROBLEMS WITH CONNECTIVITY M-F 7:30 am to 5:00 pm AFTER HOURS Monday - Sunday	CIOB - HELP DESK ISD - HELP DESK	213-351-1335 562-940-3305
INTEGRATED SYSTEM TRAINING	CIOB – IS WEBSITE	http://dmh.lacounty.info/hipaa/index.html
DAY TREATMENT AND TBS AUTHORIZATION	CENTRAL AUTHORIZATION	213-738-2466
ELECTRONIC FILE TRANSFER (EDI/SFT)	RONALD RUIZ	213-251-6618
FEE-FOR-SERVICE OUTPATIENT (FFS2)	PROVIDER RELATIONS	213-738-3311
PROVIDER IDENTIFICATION NUMBER (PIN) STATUS FOR MEDI-CAL ELIGIBILITY	CIOB - HELP DESK	213-351-1335
PASSWORD RESET IS LOGON ID SECURID CARD	CIOB - HELP DESK	213-351-1335
PROVIDER FILE CHANGES (PFAR, RATES)	CHUAN SUN	csun@lacdmh.org
REPORTS / REQUESTS FOR DATA	RACHEAL MOORE	213-251-6623
WHERE TO GET MORE INFORMATION	CIOB - IS WEBSITE	http://dmh.lacounty.info/hipaa/index.html